

# CBAP Training

## COURSE CONTENT

### GET IN TOUCH



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## About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

## About Course

The CBAP (Certified Business Analysis Professional) Certification Training, offered by Multisoft Systems, is a comprehensive program designed for professionals aiming to excel in the field of business analysis. The training prepares individuals to tackle complex projects, enhance their problem-solving abilities, and improve their capacity to drive business processes efficiently. It not only enhances professional credibility but also opens up opportunities for leadership roles in the ever-evolving business landscape.

## Module 1: Introduction

- ✓ Purpose of the BABOK® Guide
- ✓ What is Business Analysis?
- ✓ Who is a Business Analyst?
- ✓ Structure of the BABOK® Guide

## Module 2: Business Analysis Key Concepts

- ✓ The Business Analysis Core Concept Model™
- ✓ Key Terms
- ✓ Requirements Classification Schema
- ✓ Stakeholders
- ✓ Requirements and Designs

## Module 3: Business Analysis Planning and Monitoring

- ✓ Plan Business Analysis Approach
- ✓ Plan Stakeholder Engagement
- ✓ Plan Business Analysis Governance
- ✓ Plan Business Analysis Information Management
- ✓ Identify Business Analysis Performance Improvements

## Module 4: Elicitation and Collaboration

- ✓ Prepare for Elicitation
- ✓ Conduct Elicitation
- ✓ Confirm Elicitation Results
- ✓ Communicate Business Analysis Information
- ✓ Manage Stakeholder Collaboration

## Module 5: Requirements Life Cycle Management

- ✓ Trace Requirements
- ✓ Maintain Requirements
- ✓ Prioritize Requirements
- ✓ Assess Requirements Changes
- ✓ Approve Requirements

## Module 6: Strategy Analysis

- ✓ Analyze Current State
- ✓ Define Future State
- ✓ Assess Risks
- ✓ Define Change Strategy

## Module 7: Requirements Analysis and Design Definition

- ✓ Specify and Model Requirements
- ✓ Verify Requirements
- ✓ Validate Requirements
- ✓ Define Requirements Architecture
- ✓ Define Design Options
- ✓ Analyze Potential Value and Recommend Solution

## Module 8: Solution Evaluation

- ✓ Measure Solution Performance
- ✓ Analyze Performance Measures
- ✓ Assess Solution Limitations
- ✓ Assess Enterprise Limitations

- ✓ Recommend Actions to Increase Solution Value

## Module 9: Underlying Competencies

- ✓ Analytical Thinking and Problem Solving
- ✓ Behavioral Characteristics
- ✓ Business Knowledge
- ✓ Communication Skills
- ✓ Interaction Skills
- ✓ Tools and Technology

## Module 10: Techniques

- ✓ Acceptance and Evaluation Criteria
- ✓ Backlog Management
- ✓ Balanced Scorecard
- ✓ Benchmarking and Market Analysis
- ✓ Brainstorming
- ✓ Business Capability Analysis
- ✓ Business Cases
- ✓ Business Model Canvas
- ✓ Business Rules Analysis
- ✓ Collaborative Games
- ✓ Concept Modelling
- ✓ Data Dictionary
- ✓ Data Flow Diagrams
- ✓ Data Mining
- ✓ Data Modelling
- ✓ Decision Analysis

- ✓ Decision Modelling
- ✓ Document Analysis
- ✓ Estimation
- ✓ Financial Analysis
- ✓ Focus Groups
- ✓ Functional Decomposition
- ✓ Glossary
- ✓ Interface Analysis
- ✓ Interviews
- ✓ Item Tracking
- ✓ Lessons Learned
- ✓ Metrics and Key Performance Indicators (KPIs)
- ✓ Mind Mapping
- ✓ Non-Functional Requirements Analysis
- ✓ Observation
- ✓ Organizational Modelling
- ✓ Prioritization
- ✓ Process Analysis
- ✓ Process Modelling
- ✓ Prototyping
- ✓ Reviews
- ✓ Risk Analysis and Management
- ✓ Roles and Permissions Matrix
- ✓ Root Cause Analysis
- ✓ Scope Modelling
- ✓ Sequence Diagrams
- ✓ Stakeholder List, Map, or Personas

- ✓ State Modelling
- ✓ Survey or Questionnaire
- ✓ SWOT Analysis
- ✓ Use Cases and Scenarios
- ✓ User Stories
- ✓ Vendor Assessment
- ✓ Workshops

## Module 11: Perspectives

- ✓ The Agile Perspective
- ✓ The Business Intelligence Perspective
- ✓ The Information Technology Perspective
- ✓ The Business Architecture Perspective
- ✓ The Business Process Management Perspective