

# Microsoft Dynamics CRM 2016 Installation Training

COURSE CONTENT

### **GET IN TOUCH**











#### **About Multisoft**

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#### **About Course**

Multisoft Systems presents a comprehensive course overview for Microsoft Dynamics CRM 2016 Installation training. This training program is designed to equip individuals with the knowledge and skills required for successfully installing and configuring Microsoft Dynamics CRM 2016. The course covers essential topics such as system requirements, server installation, and configuration, ensuring that learners can efficiently manage CRM installations.



#### Module 1: Prepare to install Microsoft Dynamics CRM

- ✓ Plan a deployment
- ✓ Identify system requirements
- ✓ Identify related technologies
- ✓ Identify email processing options

#### Module 2: Deploy Microsoft Dynamics CRM

- ✓ Install Dynamics CRM
- ✓ Install Report Authoring Extensions and Reporting Extensions
- ✓ Install and configure the Email Router

#### Module 3: Manage Microsoft Dynamics CRM 2016

- ✓ Configure Dynamics CRM
- ✓ Manage organizations
- ✓ Redeploy Dynamics CRM

#### Module 4: Upgrade to Microsoft Dynamics CRM 2016

- ✓ Plan an upgrade
- ✓ Upgrade to Dynamics CRM 2016
- ✓ Upgrade related components

#### Module 5: Install and configure server-side synchronization

- ✓ Plan for server-side synchronization
- ✓ Configure and manage server-side synchronization



## Module 6: Install and configure Microsoft Dynamics CRM for Outlook

- ✓ Prepare to install Dynamics CRM for Outlook
- ✓ Deploy Dynamics CRM for Outlook
- ✓ Configure Dynamics CRM for Outlook

#### Module 7: Manage an Internet-facing deployment

- ✓ Plan authentication
- ✓ Install and configure an Internet-facing deployment

#### Module 8: Maintain and troubleshoot a deployment

- ✓ Monitor Microsoft Dynamics CRM
- ✓ Update Microsoft Dynamics CRM