SAP Hybris Cloud for Service Training

COURSE CONTENT

GET IN TOUCH

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About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The SAP Hybris Cloud for Service Training offered by Multisoft Systems is an expert-led online course that empowers participants to master the functionalities and configurations of SAP Hybris Cloud for Service. This comprehensive program is tailored to professionals aiming to enhance their customer service and support capabilities through the SAP ecosystem.

Topics

- ✓ Introduction to SAP Hybris Cloud for Service
- ✓ Communication Channels
- ✓ Service Levels, Categories & Work Distribution
- ✓ Knowledge Base
- ✓ Registered Products & Installed base
- ✓ Warranty Management
- ✓ Maintenance Plan
- ✓ Resource Scheduling and Time Recording
- ✓ Contracts
- ✓ Templates & Reporting
- ✓ Visit Scheduler
- ✓ Case Management
- ✓ ERP Integration
- ✓ SAP Hybris Cloud for Service – Hybris Commerce Integration