ForgeRock Identity Cloud Training

COURSE CONTENT

About Multisoft

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About Course

The ForgeRock Identity Cloud Training by Multisoft Systems is a full-suite IAM and identity governance and administration (IGA) solution. Our offered course gives an in-depth understanding of ForgeRock Identity Cloud and how it works, describes the features and benefits of Identity Cloud, and manage the onboarding of users through self-service.

Module 1: Introducing ForgeRock Identity Cloud

- ✓ Describe Identity Cloud
- ✓ Describe the top ten customer use cases
- ✓ Describe Identity Cloud onboarding services

Module 2: Getting Access to Identity Cloud

- ✓ Describe how to register for an Identity Cloud tenant
- ✓ Describe the platform console
- ✓ Describe how to get support
- ✓ Review Identity Cloud content

Module 3: Accessing Your Cloud Share Lab Environment

- ✓ Describe the Cloud Share lab environment
- ✓ Log in to your Cloud Share lab environment

Module 4: Managing Identities

- ✓ Describe use cases and processes for managing identities
- ✓ Manage identities using the platform console
- ✓ Describe use cases and processes for password policy management
- ✓ Configure default password policies

Module 5: Onboarding Users with Self-Service

- ✓ Describe use cases and processes for self-registration
- ✓ Create a new user using self-registration
- ✓ Describe use cases and processes for managing personal data and consent
- ✓ Manage personal data and consent

Module 6: Adding Identities with Bulk Import

- ✓ Describe use cases and processes for bulk import
- ✓ Add customers to Identity Cloud
- ✓ Troubleshoot import failures

Module 7: Utilizing Placeholder Attributes

✓ Describe use cases and processes for placeholder attributes

✓ Manage placeholder attributes

Module 8: Synchronizing Identities from External Resources

✓ Describe use cases and processes for synchronizing identities from an external resource

✓ Configure remote connections between your tenant and external DS

✓ Describe how to synchronize identities

✓ Synchronize entries between DS and Identity Cloud

✓ Synchronize entries between Identity Cloud and DS

✓ Configure remote connections between your tenant and an external AD server

✓ Synchronize AD entries

Module 9: Managing Roles and Assignments

✓ Describe roles and assignment use cases and processes

✓ Create assignments and provisioning roles

Module 10: Additional Administration Tasks

✓ Describe REST endpoints

✓ Describe how to access platform logs

✓ Describe how to monitor your environment

Module 11: Exploring the User Journeys

✓ Describe the preconfigured user journeys

✓ View the preconfigured user journeys

✓ Describe the URLs and realms relationship

✓ Register and log in as a new user using the preconfigured user journeys

✓ Describe the preconfigured Progressive Profile journey

✓ Collect user preferences upon subsequent logins

✓ Describe the self-service journeys

Module 12: Modifying the User Journeys

✓ Describe the role of authentication nodes and trees within Identity Cloud

✓ Modify the default Login user journey

✓ Modify the UI theme for an organization

✓ Make minor branding changes

Module 13: Configuring User Self-Service

✓ Describe the KBA-related journey

✓ Configure the KBA questions and set requirements

✓ Describe the Terms and Conditions-related journey

✓ Configure and set the Terms and Conditions

Module 14: Configuring Social Registration and Authentication

✓ Describe steps for configuring social registration and authentication

✓ Configure a social identity provider for Identity Cloud

✓ Describe how you can add social registration

✓ Add social registration to the default Registration user journey

✓ Describe how you can add social authentication

✓ Add social authentication to the default Login user journey

Module 15: Defining Applications

✓ Describe the role of applications in Identity Cloud

✓ Describe the supported application types

✓ Describe the role of the ForgeRock SDKs within Identity Cloud

Module 16: Setting up an application

✓ Describe the tasks for adding a browser-based type application

✓ Add a browser-based type application

✓ Use an SSO token with a browser-based application