IBM Case Manager Essentials Training

COURSE CONTENT

About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The IBM Case Manager Essentials training program is meticulously designed to provide IT professionals, system administrators, solution architects, and other relevant stakeholders with a comprehensive understanding of the IBM Case Manager platform.

Module 1: Introduction to IBM Case Manager

- ✓ Describe the uses of IBM Case Manager
- ✓ Identify components of IBM Case Manager

Module 2: Create and process a case

- ✓ Identify a case
- ✓ List the components of a case type
- ✓ Describe the IBM Case Manager Client
- ✓ Add a case and process a work item

Module 3: Review a case

- ✓ Search for a case
- ✓ Review a case
- ✓ Add annotations and comments to a case
- ✓ Split a case

Module 4: Structure of a solution

- ✓ Describe IBM Case Manager solutions and their assets
- ✓ Identify IBM Case Manager environments
- ✓ Explore the IBM Case Manager Builder Step Designer

Module 5: Add runtime tasks

- ✓ Add a custom task
- ✓ Add a quick task

Module 6: IBM Case Manager integration options

- ✓ Identify IBM Case Manager integration options