

OpenText Aviator (Generative AI)

COURSE CONTENT

GET IN TOUCH



Multisoft Systems
B - 125, Sector - 2, Noida



(+91) 9810-306-956



info@multosoftsystems.com



www.multosoftsystems.com

About Multisoft

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About Course

OpenText Aviator (Generative AI) Training provides practical knowledge for applying enterprise-grade Generative AI across OpenText solutions. The course covers AI fundamentals, prompt engineering, Retrieval-Augmented Generation (RAG), intelligent content management, workflow automation, enterprise search, document intelligence, governance, security, integrations, and operational best practices. Through hands-on labs and real-world implementation scenarios, participants gain the skills required to deliver secure, scalable, and AI-powered enterprise solutions.

Module 1: Introduction to OpenText Aviator and Enterprise Generative AI

- ✓ OpenText Aviator Overview
- ✓ Enterprise AI Fundamentals
- ✓ Generative AI Concepts
- ✓ Business Benefits
- ✓ Enterprise Use Cases
- ✓ OpenText AI Ecosystem
- ✓ Digital Transformation with AI

Module 2: OpenText Aviator Architecture and Core Components

- ✓ Platform Architecture
- ✓ AI Services
- ✓ Core Components
- ✓ Enterprise Integration
- ✓ User Experience
- ✓ AI Processing Flow
- ✓ Platform Capabilities
- ✓ Deployment Models

Module 3: Generative AI Fundamentals and Prompt Engineering

- ✓ Large Language Models (LLMs)

- ✓ Prompt Design
- ✓ Prompt Optimization
- ✓ Context Management
- ✓ AI Response Generation
- ✓ Prompt Best Practices
- ✓ Enterprise Prompting Techniques
- ✓ AI Limitations

Module 4: Enterprise Content Intelligence and Knowledge Discovery

- ✓ Enterprise Content Management
- ✓ Content Classification
- ✓ Metadata Management
- ✓ Knowledge Discovery
- ✓ Intelligent Recommendations
- ✓ Information Retrieval
- ✓ Content Insights
- ✓ Knowledge Reuse

Module 5: AI-Powered Document Processing

- ✓ Intelligent Document Processing
- ✓ Document Understanding
- ✓ Content Extraction
- ✓ Document Summarization

- ✓ Information Classification
- ✓ AI-Assisted Content Generation
- ✓ Document Validation
- ✓ Enterprise Documentation

Module 6: Workflow Automation and Business Process Intelligence

- ✓ Workflow Automation
- ✓ AI-Assisted Task Management
- ✓ Process Optimization
- ✓ Intelligent Decision Support
- ✓ Business Rule Automation
- ✓ Process Monitoring
- ✓ Enterprise Productivity
- ✓ Automation Best Practices

Module 7: Enterprise Search and AI Assistance

- ✓ Intelligent Enterprise Search
- ✓ Semantic Search
- ✓ AI Knowledge Assistant
- ✓ Contextual Search
- ✓ Search Optimization
- ✓ Conversational AI
- ✓ Search Analytics

- ✓ Information Discovery

Module 8: Responsible AI, Security, and Governance

- ✓ Responsible AI Principles
- ✓ AI Governance
- ✓ Enterprise Security
- ✓ Data Privacy
- ✓ Access Control
- ✓ Compliance Management
- ✓ Ethical AI
- ✓ Risk Management

Module 9: Integration with OpenText Solutions and Enterprise Applications

- ✓ OpenText Content Management Integration
- ✓ OpenText Business Network Integration
- ✓ API Integration
- ✓ Third-Party Applications
- ✓ Enterprise Data Sources
- ✓ Cloud Integration
- ✓ Workflow Connectivity
- ✓ Integration Best Practices

Module 10: Administration, Monitoring, and Performance Optimization

- ✓ Platform Administration
- ✓ User Management
- ✓ Configuration Management
- ✓ AI Performance Monitoring
- ✓ Usage Analytics
- ✓ Optimization Strategies
- ✓ Troubleshooting
- ✓ Operational Best Practices

Module 11: End-to-End OpenText Aviator Implementation Project

- ✓ Business Requirement Analysis
- ✓ AI Solution Design
- ✓ Prompt Development
- ✓ Content Intelligence Implementation
- ✓ Workflow Automation
- ✓ Enterprise Search Configuration
- ✓ Security Configuration
- ✓ Performance Validation
- ✓ User Acceptance Testing
- ✓ Final Enterprise AI Project