

SailPoint Identity Security Cloud (ISC) Administrator

COURSE CONTENT

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Multisoft Systems
B - 125, Sector - 2, Noida



(+91) 9810-306-956



info@multosoftsystems.com



www.multosoftsystems.com

About Multisoft

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About Course

SailPoint Identity Security Cloud (ISC) Administrator Training provides practical knowledge for administering cloud-based identity governance environments. The course covers identity lifecycle management, identity sources, access provisioning, certifications, governance policies, workflows, reporting, platform administration, and operational best practices. Through hands-on exercises and real-world enterprise scenarios, participants gain the skills required to efficiently manage identity security operations using SailPoint ISC.

Module 1: Introduction to SailPoint Identity Security Cloud

- ✓ Identity Governance Fundamentals
- ✓ SailPoint ISC Overview
- ✓ Identity Security Concepts
- ✓ Cloud Identity Management
- ✓ Platform Features
- ✓ Business Benefits
- ✓ Enterprise Use Cases

Module 2: SailPoint ISC Architecture and Platform Administration

- ✓ Platform Architecture
- ✓ Administrative Interface
- ✓ Tenant Configuration
- ✓ Organizational Settings
- ✓ System Components
- ✓ Platform Navigation
- ✓ Administration Best Practices
- ✓ Environment Overview

Module 3: Identity Sources and Identity Profiles

- ✓ Identity Sources
- ✓ Identity Aggregation
- ✓ Identity Profiles

- ✓ Data Synchronization
- ✓ Identity Correlation
- ✓ Identity Attributes
- ✓ Identity Refresh
- ✓ Data Quality Management

Module 4: Identity Lifecycle Management

- ✓ Joiner Process
- ✓ Mover Process
- ✓ Leaver Process
- ✓ Lifecycle States
- ✓ Automated Provisioning
- ✓ Identity Updates
- ✓ Lifecycle Events
- ✓ Identity Governance Workflows

Module 5: Access Requests and Provisioning

- ✓ Access Request Process
- ✓ Request Workflows
- ✓ Provisioning Policies
- ✓ Automated Provisioning
- ✓ Approval Configuration
- ✓ Fulfillment Process
- ✓ Request Monitoring
- ✓ Provisioning Best Practices

Module 6: Roles, Access Profiles, and Entitlements

- ✓ Role Management
- ✓ Access Profiles
- ✓ Entitlement Management
- ✓ Role Assignment
- ✓ Access Modeling
- ✓ Birthright Access
- ✓ Segregation of Duties Concepts
- ✓ Access Governance

Module 7: Access Certifications and Identity Governance

- ✓ Certification Campaigns
- ✓ Manager Certifications
- ✓ Application Owner Reviews
- ✓ User Access Reviews
- ✓ Certification Decisions
- ✓ Remediation Processes
- ✓ Governance Controls
- ✓ Audit Readiness

Module 8: Policies, Compliance, and Risk Management

- ✓ Identity Policies
- ✓ Compliance Monitoring
- ✓ Policy Violations

- ✓ Risk Assessment
- ✓ Access Controls
- ✓ Governance Framework
- ✓ Regulatory Compliance
- ✓ Risk Mitigation

Module 9: Applications, Connectors, and Integrations

- ✓ Application Onboarding
- ✓ Connector Configuration
- ✓ Cloud Applications
- ✓ Enterprise Applications
- ✓ Integration Workflows
- ✓ Data Synchronization
- ✓ API Concepts
- ✓ Integration Best Practices

Module 10: Reporting, Monitoring, and Analytics

- ✓ Standard Reports
- ✓ Custom Reports
- ✓ Identity Dashboards
- ✓ Compliance Reporting
- ✓ Audit Reports
- ✓ Operational Monitoring
- ✓ Identity Analytics
- ✓ Performance Metrics

Module 11: Security Administration and Troubleshooting

- ✓ User Administration
- ✓ Administrative Roles
- ✓ Authentication Settings
- ✓ Authorization Management
- ✓ Security Configuration
- ✓ Troubleshooting Techniques
- ✓ Error Resolution
- ✓ Operational Support

Module 12: Operational Best Practices and Enterprise Use Cases

- ✓ Identity Governance Strategy
- ✓ Administrative Best Practices
- ✓ Platform Optimization
- ✓ Compliance Management
- ✓ Operational Excellence
- ✓ Enterprise Identity Scenarios
- ✓ Governance Frameworks
- ✓ Continuous Improvement

Module 13: End-to-End SailPoint ISC Administration Project

- ✓ Identity Source Configuration
- ✓ Identity Lifecycle Setup

- ✓ Access Request Configuration
- ✓ Role Management
- ✓ Certification Campaign
- ✓ Policy Configuration
- ✓ Application Integration
- ✓ Reporting Setup
- ✓ Administrative Validation
- ✓ Final Enterprise Administration Project