PMI-PMO CP Training

COURSE CONTENT

About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The PMI-PMO Certified Practitioner (CP) training by Multisoft Systems is designed for professionals aiming to enhance their expertise in Project Management Office (PMO) practices and align project execution with strategic business goals. This comprehensive training equips participants with practical knowledge of PMO frameworks, portfolio management, governance structures, performance metrics, and change management.

Module 1: Foundation of Strategic PMOs

1.1 Introduction to the PMOCP Certification

- ✓ Overview of PMOCP Certification (Exam, Domains, and Expectations)
- ✓ PMO Roles, Value, and Evolving Landscape
- ✓ Types and Structures of PMOs

1.2 Organizational Development & Alignment (Domain I)

- ✓ Elevating Organizational Project Management (OPM)
- ✓ Shaping OPM Culture
- ✓ Driving Maturity & Capabilities
- ✓ OPM Competency Frameworks

1.3 PMO Strategic Elements (Domain II)

- ✓ Architecting the PMO Strategy
- ✓ Stewarding the PMO Mandate
- ✓ Establishing PMO Governance

Module 2: Design, Operations & Service Maturity

2.1 PMO Design and Structuring (Domain III)

- ✓ Managing PMO Customers
- ✓ Orchestrating Customer Solutions
- ✓ PMO Value Proposition
- ✓ Designing & Implementing PMO Services

2.2 PMO Operations & Performance (Domain IV)

- ✓ Onboarding PMO Services
- ✓ Managing Services & Resources
- ✓ Service Level Agreements (SLAs) and Metrics

2.3 PMO Value Ring™ Framework Introduction

- ✓ Overview of the PMO Flywheel & Customer Experience Cycle
- ✓ 10 Steps from Awareness to Value Recognition

Module 3: Enhancing PMO Effectiveness & People Domain

3.1 PMO Enhancement & Effectiveness (Domain V)

- ✓ Optimizing PMO Service Performance
- ✓ PMO Services Maturity Model
- ✓ PMO Team Competency Assessment & Improvement
- ✓ Value Metrics and Communication Strategy

3.2 People Domain (Domain VI)

- ✓ Developing Value-Driven Mindsets
- ✓ Fostering Customer-Centric Culture
- ✓ Elevating Personal & Technical Impact
- ✓ Shaping Organizational Direction through Leadership

3.3 Exam Prep & Simulation

- ✓ Review of all 6 domains
- ✓ Practice exam questions & discussion
- ✓ Exam-taking strategies and tips

3.4 Closing

- ✓ Q&A, final recommendations
- ✓ PMI-PMOCP application process & resources